

UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF NEW YORK

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HOLLY MARIE HUMMEL, on behalf of)	No. 07 CIV 5473 (VM)
herself and others similarly situated,)	
)	DECLARATION OF HARRY JOHNSON
Plaintiff,)	IN SUPPORT OF DEFENDANT'S
)	MOTION FOR SUMMARY JUDGMENT
-against-)	
)	Judge: Victor Marrero
ASTRAZENECA LP,)	
)	
Defendant.)	
-----	x	

I, Harry Johnson, state as follows:

1. I am a partner with the law firm of Jones Day, counsel of record for Defendant AstraZeneca LP ("AstraZeneca"). I make this declaration in support of Defendant's Motion for Summary Judgment. This declaration is based on my personal knowledge and, if called by a court of law, I could and would competently testify to the facts set forth herein.

2. Attached hereto as Exhibit A is a true and correct copy of the Errata Sheet to Debra Ventura's deposition transcript.

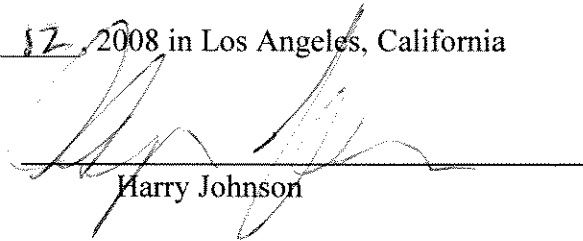
3. Attached hereto as Exhibit B is a true and correct copy of the decision of the U.S. District Court for the Central District of California in Brody v. AstraZeneca Pharm. LP, Case No. CV 06-6862 ABC (MANx), slip op. (C.D. Cal. June 11, 2008) (appeal pending).

4. Counsel between the parties in the instant matter do not have any "general purpose" type of agreement allowing all discovery exchanged in any other cases instituted against AstraZeneca to be used in this lawsuit by Holly Hummel ("Hummel"). Rather, Counsel have agreed only that Hummel can use in her lawsuit (a) any documents produced by AstraZeneca to Timothy Carson in his lawsuit against AstraZeneca, entitled Carson v.

AstraZeneca, Case No. 07-359 MPT (D. Del.), subject to the protective order which was in place in that matter, and (b) any deposition testimony taken of AstraZeneca representatives pursuant to Federal Rules of Civil Procedure 30(b)(6), subject to the stipulation entered in the Brody matter concerning such testimony. As noted above, the Brody decision is on appeal to Ninth Circuit; Carson was dismissed by the plaintiff in that case voluntarily, with prejudice, on January 4, 2008.

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Executed on August 12, 2008 in Los Angeles, California



Harry Johnson

EXHIBIT A

Confidential - Debra Martin Ventura

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1 ACKNOWLEDGEMENT OF DEPONENT

2 I, Debra M. Ventura, do

3 hereby certify that I have read the

4 foregoing pages, 1 - 457, and that

5 the same is a correct transcription of

6 the answers given by me to the questions

7 therein propounded, except for the

8 corrections or changes in form or

9 substance, if any, noted in the attached

10 Errata Sheet.

11 2/8/08

12 DATE

13

14 Subscribed and sworn to before me this

15 8 day of February,

16 2008.

17 My commission expires: 2/8/08

18

19 Notary Public

20

21 Notary Public

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23

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ERRATA SHEET

DEBRA VENTURA DEPOSITION TRANSCRIPT

Page	Line	Change/Reason
78	7	Change: "Correct" to "Correct, except that sometimes a PSS will ask for and obtain a commitment to prescribe a product regarding the next group of an appropriate type of patient that the prescriber will treat, like the next one or five or ten patients out of that type." Reason: Accuracy
121	2-5	Change: <i>Add the underlined words:</i> " <u>If</u> it's a separate and distinct and unique conversation <u>and</u> if they're having a sales conversation about approved AstraZeneca brands, yes." Reason: Accuracy
316	12-13	Change: <i>After</i> "The PSS does not get a commitment to purchase" <i>insert</i> "in the sense of how you described the commitment in your earlier description of a transaction to buy on page 74 lines 8-13. As I testified earlier, the PSS does attempt to get a commitment to prescribe for an appropriate patient type." Reason: Accuracy
321	11	Change: "P-A-L-C-Z-U-H" to "P-A-L-C-Z-U-K" Reason: Accuracy

Exhibit B

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7
8 UNITED STATES DISTRICT COURT
9 CENTRAL DISTRICT OF CALIFORNIA
10

11 MARC BRODY, on behalf of himself
12 and others similarly situated,
13 Plaintiffs,

14 v.

15 ASTRAZENECA PHARMACEUTICALS, LP,
16 et al.,
17 Defendants.
18

CV 06-6862 ABC (MANx)

ORDER GRANTING DEFENDANT'S
MOTION FOR SUMMARY JUDGMENT

19 Pending before the Court is Defendant AstraZeneca
20 Pharmaceuticals, LP's ("Defendant") Motion for Summary Judgment
21 ("Motion"), filed on April 21, 2008. Plaintiff Marc Brody
22 ("Plaintiff") filed an Opposition¹, and Defendant filed a Reply. The
23 Court finds the Motion appropriate for resolution without oral
24 argument, and **VACATES** the hearing set for June 16, 2008. See Fed. R.
25

26 ¹ The Court GRANTS Plaintiff relief from the slightly late
27 filing of his Opposition. However, the Court admonishes Plaintiff for
28 his use of numerous lengthy footnotes that violate Local Rule 11-3.1.1
(pertaining to typeface), and that appear designed to evade Local Rule
11-6 (establishing page limits for memoranda).

1 Civ. P. 78; Local Rule 7-15. Upon consideration of the materials
2 submitted by the parties and the case file, the Court hereby GRANTS
3 the Motion.

4 I. FACTUAL AND PROCEDURAL BACKGROUND

5 In this action, Plaintiff Marc Brody asserts various claims under
6 California law for overtime and for missed meal and rest breaks
7 against his former employer Defendant AstraZeneca Pharmaceuticals.²
8 It is undisputed that all of these claims turn on whether Defendant
9 properly classified Plaintiff as "exempt" under California law.
10 Defendant contends that the undisputed facts establish that Plaintiff
11 was an "outside salesperson," a category of employee exempt from the
12 overtime laws under Cal. Labor Code § 1171, and that Plaintiff is
13 therefore not entitled to any of the relief he seeks. Plaintiff
14 opposes, contending that his work did not involve "selling"; instead,
15 it was more in the nature of promotion work.

16 In wage cases alleging unpaid overtime, how an employee spent his
17 or her working time is a question of fact, and the determination of
18 whether an employee's duties and activities qualify as "exempt" is a
19 question of law. Icicle Seafoods, Inc. v. Worthington, 475 U.S. 709,
20 714 (1986). In this case, although some facts are disputed, there are
21 sufficient undisputed facts upon which the Court can determine as a
22 matter of law whether Plaintiff was an "outside salesperson" and
23 therefore exempt.

24 //

25

26 ² Plaintiff dismissed his first claim for relief under the
27 federal Fair Labor Standards Act. His remaining eight claims are
28 based on the California Labor Code (second through seventh, and ninth,
claims), and California's Unfair Competition Law (eighth claim).

1 Several courts in the Central District of California have
2 addressed this same issue in cases factually indistinguishable from
3 the instant case. See Menes v. Roche Labs Inc., 2008 U.S. Dist. LEXIS
4 4230 (C.D. Cal. Jan 7, 2008) (appeal pending); Barnick v. Wyeth, 522
5 F. Supp. 2d 1257 (C.D. Cal. 2007) (appeal pending); D'Este v. Bayer
6 Corp., 2007 U.S. Dist. LEXIS 87229 (C.D. Cal. Oct. 9, 2007) (appeal
7 pending). In each of these cases, the plaintiff was a product
8 representative for a pharmaceutical company and performed essentially
9 the same tasks with the same goals and similar training as Plaintiff
10 herein performed. In each case, the court examined the plaintiff's
11 actual job duties and determined that he or she was an outside
12 salesperson within the meaning of California law, and therefore exempt
13 from overtime protections. Having independently considered the issue
14 in this case, this Court reaches the same conclusion.

15 II. LEGAL STANDARD

16 Summary judgment "should be rendered if the pleadings, the
17 discovery and disclosure materials on file, and any affidavits show
18 that there is no genuine issue as to any material fact and that the
19 movant is entitled to a judgment as a matter of law." Fed. R. Civ. P.
20 56(c). The moving party has the burden of demonstrating the absence
21 of a genuine issue of fact for trial. Anderson v. Liberty Lobby,
22 Inc., 477 U.S. 242, 256 (1986).

23 Where the moving party bears the burden of persuasion at trial,
24 the moving party must show that no reasonable trier of fact could find
25 other than for the moving party. William W. Schwarzer, et al.,
26 California Practice Guide: Federal Civil Procedure Before Trial §
27 14:124-127 (2001). The moving party's burden extends to each element
28 of the claim or claims on which it seeks summary judgment or summary

1 adjudication. S. Cal. Gas Co. v. City of Santa Ana, 336 F.3d 885, 888
2 (9th Cir. 2003) ("As the party with the burden of persuasion at trial,
3 the [plaintiff] must establish 'beyond controversy every essential
4 element of its Contract Clause claim."); Schwarzer, California
5 Practice Guide: Federal Civil Procedure Before Trial § 14:124-127;
6 Fontenot v. Upjohn Co., 780 F.2d 1190, 1994 (5th Cir. 1986) ("If the
7 movant bears the burden of proof on an issue, either because he is the
8 plaintiff or as a defendant asserting an affirmative defense, he must
9 establish beyond peradventure all of the essential elements of the
10 claim or defense to warrant judgment in his favor.") (emphasis in
11 original).

12 If, on the other hand, the non-moving party has the burden of
13 proof at trial, the moving party has no burden to negate the
14 opponent's claim. Celotex Corp. v. Catrett, 477 U.S. 317, 323 (1986).
15 The moving party does not have the burden to produce any evidence
16 showing the absence of a genuine issue of material fact. Id. at 325.
17 "Instead, . . . the burden on the moving party may be discharged by
18 'showing' - that is, pointing out to the district court - that there
19 is an absence of evidence to support the nonmoving party's case." Id.
20 (citations omitted).

21 Once the moving party satisfies its initial burden, "an adverse
22 party may not rest upon the mere allegations or denials of the adverse
23 party's pleadings . . . [T]he adverse party's response . . . must set
24 forth specific facts showing that there is a genuine issue for trial."
25 Fed. R. Civ. Pro. 56(e); S. Cal. Gas Co., 336 F.3d at 888 ("[The non-
26 moving party] can defeat summary judgment by demonstrating the
27 evidence, taken as a whole, could lead a rational trier of fact to
28 find in its favor.") (citations omitted). The evidence of the non-

1 movant is to be believed, and all justifiable inferences are to be
2 drawn in favor of the non-movant. Anderson v. Liberty Lobby, Inc.,
3 477 U.S. 242, 255 (1986). However, the court must view the evidence
4 presented "through the prism of the substantive evidentiary burden."
5 Id. at 254.

6 The "mere existence of some alleged factual dispute between the
7 parties will not defeat an otherwise properly supported summary
8 judgment motion; the requirement is that there be no genuine issue of
9 material fact." Anderson, 477 U.S. at 247-48. The "opponent must do
10 more than simply show there is some metaphysical doubt as to the
11 material facts." Matsushita Elec. Indus. Co., Ltd. v. Zenith Radio
12 Corp., 475 U.S. 574, 586 (1986).

13 An issue of fact is a genuine issue if it reasonably can be
14 resolved in favor of either party. Anderson, 477 U.S. at 250-51.
15 "[M]ere disagreement or the bald assertion that a genuine issue of
16 material fact exists" does not preclude summary judgment. See Harper
17 v. Wallingford, 877 F.2d 728, 731 (9th Cir. 1989). "The mere
18 existence of a scintilla of evidence in support of the [non-movant's]
19 position will be insufficient; there must be evidence on which the
20 jury . . . could find by a preponderance of the evidence that the
21 [non-movant] is entitled to a verdict" Anderson, 477 U.S. at
22 252. "Only disputes over facts that might affect the outcome of the
23 suit under the governing law will properly preclude the entry of
24 summary judgment." Id. at 248.

25 "[A] district court is not entitled to weigh the evidence and
26 resolve disputed underlying factual issues." Chevron Corp. v.
27 Pennzoil Co., 974 F.2d 1156, 1161 (9th Cir. 1992). Rather, "the
28 inferences to be drawn from the underlying facts . . . must be viewed

1 in the light most favorable to the party opposing the motion." United
2 States v. Diebold, Inc., 369 U.S. 654, 655 (1962).

3 III. UNDISPUTED FACTS

4 Plaintiff applied for a job with Defendant in 1992 seeking "a
5 position in Pharmaceutical Sales." (Statement of Undisputed Facts
6 ("UF") 3.) Plaintiff was hired in May 1992 as a pharmaceutical
7 specialist, and in 2000 or 2001, his title changed to Pharmaceutical
8 Sales Specialist ("PSS"), but his job duties remained the same. (UF
9 4-5.) In applying for employment, Plaintiff referred to himself as a
10 "Sales Representative" with "[e]xperience in Outside Sales." (UF 22.)

11 The parties agree that Plaintiff's job required him, in basic
12 terms, to visit doctors in his assigned territory and discuss
13 Defendant's products with them, with the goal of inducing those
14 doctors to write more prescriptions for Defendant's products. See,
15 e.g., UF 29-31; Pl.'s Opp'n at 13:5-8, stating "no one disputes that
16 [Plaintiff] provided physicians with information and attempted to
17 persuade them of the benefits of [Defendant's] products for the
18 patients in order to induce physicians to write more prescriptions for
19 [Defendant's] products." This practice is known as "detailing."
20 (Pl.'s Statement of Disputed Facts ("Pl.'s DF") 22.)

21 At his deposition, Plaintiff testified that he used sales aids to
22 help "gain agreement" by the prescriber and "move [the prescriber] . .
23 . any step along the sales process." (UF 18.) Plaintiff also used a
24 "personal detail strategy" for the products Nexium and Toprol XL in
25 which he asked the physician, "What is the one thing I can tell you
26 that would get you to used more Nexium (Toprol XL)?" (UF 37.)
27 Plaintiff's "personal detail strategy" for the Entocort product
28 concluded with "Ask M.D.s to use [Entocort] after course of Prednisone

1 [i.e. another drug]." (UF 38.) Plaintiff also "closed" physicians on
2 products by asking the physician if he could "ask for those patients,"
3 and the physician agreed. (UF 39.) Plaintiff also testified at his
4 deposition that the statement "I want you to write more Nexium [or
5 Toprol XL] for me" fit under his own definition of a "close." (UF
6 40.)

7 Plaintiff was 18 years of age or older during the entirety of his
8 employment with Defendant. (UF 20.) Plaintiff spent the majority of
9 his time in the field detailing Defendant's products to doctors and
10 other health care practitioners. (UF 21.) Plaintiff used a variety
11 of sales aids in performing his sales calls, including core visual
12 aids ("CVAs") and clinical studies, or reprints, which he used to
13 support his product discussions with physicians. (UF 17.) Plaintiff
14 described the PSS workforce as "a sales organization that has a vital
15 interest in the long term success of our customers" and referred to
16 himself as part of "the sales force." (UF 23.) Both Plaintiff and
17 Defendant considered physicians to be Defendant's "customers." (UF
18 33, 34; Pl.'s Response UF 23.)

19 Plaintiff received training for his work, including, for example,
20 on Defendant's so-called "Interactive Solution Selling" ("ISS") Model,
21 which involved "ask[ing] for [a] commitment" to prescribe Defendant's
22 products, having a dialogue with the physician, and "[i]dentify[ing]
23 prescribing behavior." (UF 42.) Plaintiff attended "didactic" (i.e.,
24 training) sessions about once every two to three months to practice
25 role-playing his calls on health care providers and to review clinical
26 studies. (UF 10.) Plaintiff also participated in developing an
27 "Advanced PSS Training" program designed to "increase our selling
28 skills, learn from each other, and share best practices." (UF 45.)

1 Plaintiff's job performance was evaluated in part on his ability
2 to achieve "positive changes . . . with market share." (UF 50.)
3 Plaintiff was evaluated in market share changes and activity on the
4 drugs he promoted. (UF 51.) Plaintiff recognized in 2004 that his
5 PSS group, the "Santa Barbara cylinder," would be measured on "market
6 share growth" which, according to him, was "MUCH BETTER" because the
7 cylinder had high rates of prescriptions. (UF 52.) Plaintiff also
8 stated to another cylinder representative that "the main thing is that
9 we are already driving share where we can and have great plans to do
10 more." (UF 52.) Plaintiff admitted that he was turned down for a
11 promotion two years in a row because the company believed he had a
12 "lack of consistency" in sales. (UF 54.) Plaintiff's performance
13 evaluations contained an assessment of Plaintiff's efforts to achieve
14 sales objectives. (UF 56.) Finally, Plaintiff earned incentive
15 compensation based in part on hitting sales targets and product sales
16 based on market share or total prescriptions and/or new prescriptions
17 within his assigned territory. (UF 57, 58.)

18 Plaintiff spent the overwhelming majority of his time in the
19 field, typically without any direct supervision. For example,
20 Plaintiff testified that his manager accompanied him in the field less
21 than once a month. (UF 62.) The frequency of field visits by his
22 manager was approximately once every six weeks for one manager, and
23 only three times per year with a subsequent manager. (UF 106.)

24 It is also undisputed, however, that Plaintiff's job did not
25 entail any direct transactions with physicians, that is, Plaintiff
26 never transferred products to physicians in exchange for
27 consideration. In Plaintiff's terms, he consummated no sales.
28 Rather, although Plaintiff discussed Defendant's products with

1 physicians with the goal of inducing them to write more prescriptions
2 and thereby increase sales of Defendant's products, other employees -
3 those in Defendant's Customer Relations and Services Group - were
4 responsible for consummating sales. Furthermore, those sales were not
5 made to individual physicians, but to wholesalers who would then
6 typically re-sell the pharmaceuticals to pharmacies, from whom
7 individual consumers with prescriptions from their physicians would
8 ultimately purchase the pharmaceuticals. See generally Pl.'s Facts
9 43, 51-62.

10 IV. DISCUSSION

11 Section 510 of the California Labor Code requires employers to
12 compensate non-exempt employees for time worked in excess of
13 statutorily-defined maximum hours. See Cal. Labor Code § 510.
14 Section 1171 expressly excludes from the overtime requirements "any
15 individual employed as an outside salesman." Cal. Labor Code § 1171.
16 The California Industrial Welfare Commission ("IWC"), the agency
17 charged with implementing Section 1171, has defined the term "outside
18 salesperson" as "any person, 18 years of age or over, who customarily
19 and regularly works more than half the working time away from the
20 employer's place of business selling tangible or intangible items or
21 obtaining orders or contracts for products, services or use of
22 facilities." Wage Order 4-2001(2)(J), codified at 8 Cal. Code Regs.
23 11070; Ramirez v. Yosemite Water Co., Inc., 20 Cal. 4th 785 (1999).

24 It is undisputed that Plaintiff was over the age of 18 for the
25 duration of his employment with Defendant, and that he "customarily
26 and regularly work[ed] more than half the working time away from the
27 employer's place of business." Plaintiff contends, however, that the
28 outside salesperson exemption is inapplicable to him because as a PSS,

1 he only provided doctors with information about Defendant's products
2 and did not actually "sell" anything to those doctors, that is, he
3 didn't consummate sales with doctors by exchanging goods for
4 consideration.

5 The Court disagrees with the narrow interpretation of "selling"
6 urged by Plaintiff. First, the Wage Order defines "outside
7 salesperson" to require merely "selling," not the much more specific
8 "consummation of sales" upon which Plaintiff's argument rests.
9 Second, the Court notes that neither the Labor Code nor the Wage Order
10 defines the term "sell." Third, although there are a number of
11 California cases applying other aspects of this exemption, there is a
12 dearth of California cases addressing what it means to "sell" within
13 the context of Section 1171.

14 In Ramirez, for example, the California Supreme Court provided
15 some guidance in applying the exemption. However, there, the Court
16 considered whether the employee, who both delivered and sold bottled
17 water, performed enough sales work to render him an outside
18 salesperson within the meaning of the statute, not whether some
19 portion of his work could be characterized as "selling" in the first
20 place. Thus, the Ramirez Court was concerned primarily with
21 quantifying the proportion of the employee's work that was sales work,
22 that is, with determining whether plaintiff's selling activities
23 comprised "more than half the working time away from the employer's
24 place of business." Accordingly, Ramirez is not directly on-point
25 with the instant case.³ Nevertheless, a fair reading of that case

26 _____
27 ³ Because Ramirez addresses a completely different question than
28 the question herein, the Court rejects Plaintiff's argument that
Ramirez establishes that the California Supreme Court would find that

1 teaches a broader lesson: that the Court must examine the specific
2 content of the employee's work and the employee's and employer's
3 expectations of what the position entails. Ramirez, 20 Cal.4th 785,
4 802 (1999) (In determining whether an employee is an "outside
5 salesperson" within the meaning of the wage order, "the court should
6 consider, first and foremost, how the employee actually spends his or
7 her time. [T]he trial court should also consider whether the
8 employee's practice diverges from the employer's realistic
9 expectations, whether there was any concrete expression of employer
10 displeasure over an employee's substandard performance, and whether
11 these expressions were themselves realistic given the actual overall
12 requirements of the job.")

13 In addition, as the California Labor Code was modeled on the
14 federal Fair Labor Standards Act ("FLSA"), interpretation of the FLSA
15 has persuasive authority for this Court's interpretation of the
16 California Labor Code and its attendant regulations. Monzon v.
17 Schaefer Ambulance Service, Inc., 224 Cal. App. 3d 16, 31 (1990)
18 ("California courts have recognized that California's wage laws are
19 patterned on federal statutes and that the authorities construing
20 those federal statutes provide persuasive guidance to state courts");
21 Nordquist v. McGraw-Hill Broadcasting Co., 32 Cal. App. 4th 555, 562
22 (1995) ("Because the California wage and hour laws are modeled to some
23 extent on federal laws, federal cases may provide persuasive

24 _____
25 PSSs who do not themselves consummate transactions do not "sell"
26 within the meaning of the exemption. Furthermore, Plaintiff's
27 argument that California labor law is always more protective than
28 federal law is unpersuasive. The Court's task is to consider and
apply the terms of Section 1171 and Wage Order 4-2001(2)(J); broad
generalizations about the relative protectiveness of state and federal
law are not particularly helpful.

1 guidance.") See also Vinole v. Countrywide Home Loans, Inc., 246
2 F.R.D. 637 (S.D. Cal. 2007) (noting that federal "outside sales
3 exemption" to wage and hour laws and California "outside salesperson"
4 exemption are similar, except the federal statute does not specify a
5 percentage of time that must be spent outside the office to trigger
6 the exemption.) Given the lack of California statutory or regulatory
7 definitions, or judicial construction of what it means to "sell"
8 within the terms of the California exemption, reference to comparable
9 federal law is especially sensible here. Finally, while noting that
10 the Ramirez court identified a difference between federal and state
11 law with regard to quantifying the amount of selling activity required
12 for an employee to be deemed exempt, this Court discerns no difference
13 between federal and state law regarding the qualitative issue of what
14 kind of activity constitutes "selling." Accordingly, the Court may
15 properly turn to federal law for guidance.

16 In Nielsen v. DeVry, Inc., 302 F. Supp. 2d 747 (W.D. Mich. 2003)
17 the court identified various factors probative of an employee's status
18 as an outside salesperson. The indicia, from an array of federal
19 courts, include the following: (1) "[T]he job was advertised as a
20 sales position and the employee was recruited based on sales
21 experience and abilities"; (2) "Specialized sales training"; (3)
22 "Compensation based wholly or in significant part on commissions";
23 (4) "Independently soliciting new business"; (5) "[R]eceiving little
24 or no direct or constant supervision in carrying out daily work
25 tasks." Nielsen, 302 F. Supp. 2d at 756-58 (W.D. Mich. 2003).
26 Various federal and state courts have used one or more of these
27 indicia in applying the outside salesperson exemption. See Barnick,
28 522 F. Supp. 2d at 1262 (listing cases).

1 Not surprisingly, these factors are consistent with the policy
2 rationale behind the outside salesperson exemption. The California
3 Division of Labor Standards Enforcement ("DLSE") explained that
4 outside salespersons generally "set their own time, and they're on the
5 road, they call on their customers . . . Rarely [does the employer]
6 know what they're doing on an hour-to-hour basis . . . Hence it is
7 very difficult to control their hours and working conditions." DLSE
8 Op. Ltr., 9/8/1998 (cited in Barnick, 522 F. Supp. 2d at 1261-1261),
9 available at: <<http://www.dir.ca.gov/dlse/OpinionLetters-byDate.htm>>.
10 Similar policy concerns motivate the federal exemption for outside
11 salespersons. See Jewel Tea Co. v. Williams, 118 F.2d 202, 207-208
12 (10th Cir. 1941) (discussing policy rationale).

13 As applied to this case, these factors clearly indicate that
14 Plaintiff was an outside salesperson. Plaintiff applied for a job in
15 sales, cited his experience as an outside salesperson as a
16 qualification for the job for which he applied, and was hired in a
17 sales capacity. Plaintiff's job performance was evaluated based upon
18 his ability to achieve "positive change [] in market share," that is,
19 to increase sales of Defendant's products in the territory to which he
20 was assigned.⁴ During Plaintiff's employment, he was given

21
22 ⁴ In response to several undisputed facts asserting that
23 Plaintiff's work evaluation and incentive compensation depended in
24 part upon increased sales in his geographic area, Plaintiff argues
25 that many factors other than PSS visits to doctors contribute to
26 changes in market share, including television advertising, newspaper
27 advertising, etc. (See Pl.'s Response UF 52.) However, that other
28 factors may influence Defendant's market share does not detract from
the fact that a PSS's job is to increase market share, that is, to
generate sales, and that Defendant sought to reward PSSs like
Plaintiff based upon some estimate of their impact on the market.
Stated differently, that it is impossible to precisely quantify the
extent to which PSSs should be credited with changes in market share
relative to other factors does not change the fact that Defendant and

1 substantial training in what he and Defendant characterized as sales
2 and selling techniques, including, for example, the "Interactive
3 Solution Selling" model. In addition, as part of his own detailing
4 strategy, Plaintiff asked physicians to prescribe more of the product
5 he was detailing; such requests, under both Plaintiff's and
6 Defendant's view, and this Court's understanding of the term,
7 constitute getting a "close." This is quintessentially "selling"
8 conduct directed at physicians as customers.

9 Although Plaintiff did not earn commissions, he was eligible to
10 earn incentive awards based on market share and/or new prescriptions
11 within his assigned geographical territory. Thus, his compensation
12 was tied, to some extent, on increased sales in his territory. In
13 addition, even though many aspects of Plaintiff's interactions with
14 physicians were governed by Defendant's apparently strict guidelines,
15 Plaintiff was subject to very little direct supervision (once a month
16 or three times a year, depending on the manager) in his day-to-day
17 work.

18 Based on these features of Plaintiff's job, all of the indicia
19 (except for independently soliciting new business⁵) lead to the
20 conclusion that Plaintiff was an outside salesperson: Plaintiff was
21

22 Plaintiff recognized that the quality of Plaintiff's work was sales
23 work and that Defendant attempted to compensate him accordingly.

24 ⁵ Defendant contends that Plaintiff's job duties also
25 demonstrate that he independently solicited new business. Although
26 Plaintiff was expected to help achieve prescription growth in his
27 sales territory, it is not clear that this constitutes "soliciting new
28 business." For example, it is not clear that he was responsible for
identifying new doctors to visit. As such, the Court cannot conclude
that the undisputed facts establish that he independently solicited
new business. However, each of the remaining indicia strongly support
Defendant's position.

1 hired, promoted, and trained in sales; through his one-on-one
2 interactions with his physician customers, Plaintiff attempted to
3 "close" them by getting them to commit to writing more prescriptions;
4 Plaintiff earned incentive compensation based upon actual increases in
5 market share in his geographic area; and, except for a handful of days
6 during the year, Plaintiff was unsupervised in his day-to-day work.
7 Furthermore, concluding that Plaintiff was an outside salesperson is
8 wholly consistent with the policy rationale set forth above. Indeed,
9 other than asserting the generalization that California law is more
10 protective of overtime rights than federal law is, Plaintiff has
11 identified no way in which deeming him an outside salesperson would
12 thwart state policy.

13 Plaintiff's various arguments seeking to avoid this conclusion
14 are unpersuasive. Plaintiff's primary contention is that because he
15 himself did not consummate sales, it cannot be said that he "sells."
16 Rather, he contends, the Customer Services and Relations Group is
17 Defendant's sales force. However, the testimony cited in the Reply,
18 9:16-10:1, makes clear that employees in that group do not solicit
19 sales or orders from wholesalers; instead, they merely "manage orders
20 that [Defendant] receives" (Opp'n 4:16-19) electronically from
21 wholesalers. Thus, the content of their work demonstrates what the
22 title of their group suggests: Defendant's "Customer Services and
23 Relations" employees are not salespersons.

24 Furthermore, just because Plaintiff and his physician customers
25 did not literally exchange products for consideration does not mean
26 that Plaintiff was not selling the products to the physicians. In the
27 highly regulated field of prescription pharmaceuticals, it is
28 physicians who control patients' ultimate access to, and purchase of,

1 | pharmaceuticals by writing prescriptions - the very behavior to which
2 | Plaintiff sought "to induce" physicians to commit. See Webster's 3rd
3 | New World Int'l Dictionary (defining "sell" to include "influenc[ing]
4 | or induc[ing] to make a purchase"). Patients can buy only those
5 | prescription pharmaceuticals that their physicians permit and direct
6 | them to buy. As such, physicians are the gatekeepers between
7 | consumers and pharmaceuticals, and physicians are appropriately the
8 | targets of Defendant's sales efforts, as Plaintiff recognized during
9 | his employment. Indeed, as discussed above, Plaintiff's interactions
10 | with physicians constitute fundamentally "selling" behavior, and
11 | Plaintiff received compensation based on his success in persuading
12 | physicians to direct their patients to purchase Defendant's products.
13 | Cf. Medtronic, Inc. v. Benda, 689 F.2d 645, 648 (7th Cir. 1982)
14 | (stating "physicians were the 'real' purchasers of the pacemakers even
15 | though the formal sale was made, in most cases, to the hospital. The
16 | district court correctly focused upon the substance of the sales
17 | transactions and not their form.")

18 | In an analogous setting, the Department of Labor's Comments to
19 | its regulations implementing the FLSA reinforce that "selling" need
20 | not involve the literal execution of contracts. The Department noted
21 | employer concerns that employees who "no longer execute contracts or
22 | write orders due to technological advances in the retail business"
23 | might lose their exempt status and gain overtime protection. Comment,
24 | 69 Fed. Reg. 22122-01, at 22162, Section 541.503 Promotion Work. The
25 | Department explained that there should be no change of status for such
26 | employees, stating that technological changes in which orders are
27 | taken and processed "should not preclude the exemption for employees
28 | who in some sense make the sales." Comment, 69 Fed. Reg. 22122-01, at

1 22162 (emphasis added). The Department emphasized that "[e]mployees
2 have a primary duty of making sales if they 'obtain a commitment to
3 buy' from the customer and are credited with the sale. See 1949 Weiss
4 Report at 83 ('In borderline cases the test is whether the person is
5 actually engaged in activities directed toward the consummation of his
6 own sales, at least to the extent of obtaining a commitment to buy
7 from the person to whom he is selling. If his efforts are directed
8 toward stimulating the sales of his company generally rather than the
9 consummation of his own specific sales his activities are not
10 exempt')." Id. at 22162-22163 (emphasis added).

11 This guidance reinforces the Court's reasoning that the
12 fundamental sales nature of Plaintiff's employment is not diminished
13 by the fact that Plaintiff never literally exchanged pharmaceuticals
14 for consideration. To the contrary, Plaintiff "sold" products to
15 physicians by inducing them to write prescriptions; obtained orders
16 (prescriptions) from customers (physicians) by getting them to
17 prescribe products to their patients; and obtained commitments from
18 those physician/customers to prescribe those products. Each of these
19 characterizations of Plaintiff's work qualifies his work as selling.
20 Furthermore, even though Plaintiff never consummated sales himself,
21 such sales were nevertheless considered "his own" in that sales were
22 tracked within his geographical area and Plaintiff received incentive
23 awards based in part on changes in market share in his area.
24 Accordingly, Plaintiff "engaged in activities directed toward the
25 consummation of his own sales, at least to the extent of obtaining a
26 commitment to buy from the person to whom he is selling." That these
27 sales are consummated indirectly does not take away from the inherent
28 sales quality of Plaintiff's work.

1 Relatedly, Plaintiff urges that his work is properly viewed as
2 promotion work rather than sales work. In support of this
3 "promotion/sales" distinction, Plaintiff cites to the federal
4 regulations. However, it is clear from the regulations and the cases
5 cited therein that "promotion" refers to tasks such as setting up
6 product displays or stocking store shelves. See 29 C.F.R. 541.503(b)
7 and (c) (characterizing "putting up displays and posters, removing
8 damaged or spoiled stock from the merchant's shelves or rearranging
9 merchandise" and "replenish[ing] stock by replacing old with new
10 merchandise . . . consult[ing] with the store manager" as examples of
11 promotional activities); see also Comment, 69 Fed. Reg. 22122-01,
12 Section 541.503 Promotion Work. Under the regulations Plaintiff
13 himself invokes, the work he performed is obviously not promotional
14 work. Furthermore, the Court agrees with the distinction between
15 sales and promotion articulated in Barnick: "The distinction between
16 sales and promotion is more logically made dependent on whether an
17 employee's efforts are directed at persuading particular individuals
18 to purchase a product rather than the general public and whether an
19 employee is compensated based on the employee's success in securing
20 purchases from individuals." Barnick, 522 F. Supp. 2d at 1265. Under
21 this conception, Plaintiff's work was directed at individual
22 physicians with the sole purpose of inducing them to prescribe
23 Defendant's pharmaceutical products to patients who would then
24 purchase those products from pharmacies; Plaintiff received
25 compensation based on his success in so persuading those individual
26 physicians (or a discrete group of individual physicians in his
27 territory). Plaintiff's efforts were not directed at the public at
28 large. As such, the Court rejects Plaintiff's argument that he was

1 engaged in "promotions" rather than "sales."

2 Accordingly, the Court finds that there are no genuine issues of
3 material fact and concludes as a matter of law that Defendant properly
4 classified Plaintiff as an "outside salesperson" under Cal. Labor Code
5 Section 1171, and that Plaintiff was therefore exempt from the
6 overtime requirements of Section 510.⁶ Defendant's Motion is
7 therefore **GRANTED** as to Plaintiff's Second Claim for Relief.

8 As Defendant argues, and as Plaintiff concedes, in light of the
9 Court's determination that Plaintiff was properly classified as exempt
10 as an "outside salesperson" under Section 1171, Defendant is also
11 entitled to judgment as a matter of law on Plaintiff's remaining
12 claims. Accordingly, Defendant's Motion is **GRANTED** as to Plaintiff's
13 Third through Ninth Claims for Relief.

14 **V. CONCLUSION**

15 For the foregoing reasons, Defendant's Motion for Summary
16 Judgment is **GRANTED**.

17 In light of the foregoing, Plaintiff's Motion for Class
18 Certification is **STRICKEN AS MOOT**.

19
20 **SO ORDERED.**

21 **DATED:** June 11, 2008

22 Audrey B. Collins
23 **AUDREY B. COLLINS**
24 **UNITED STATES DISTRICT JUDGE**

25
26
27 ⁶ Because the Court finds that Plaintiff was exempt as an
28 outside salesperson, it need not address the alternative ground for
the Motion, that Plaintiff falls under the administrative exemption.